

 CANWAYS SHIPPING SA	QUALITY AND ENVIRONMENTAL POLICY CODE: Q.E.POL.	EDITION:1ST VALID SINCE: 08/01/2020 APPROVED BY: CEO
---	--	---

CANWAYS SHIPPING A.E., having as a main strategic orientation its development in both Greece and abroad in the field of international shipping and logistics services, has decided to implement and operate Quality and Environmental Management System according to ISO 9001:2015 and ISO 14001:2015 Standards and Directives 2013/C343C/01 και IPEC GDP FOR PHARMACEUTICAL EXCIPIENTS as well as the Ministerial Decision ΔΥ8Δ / Γ.Π. ΟΙΚ / 1348/2004 on the "Good Practice of Distribution of Medical Technological Products. This Management System is based on the provision of services that meet the requirements of it's customers.

The approach of quality and environment are continuous and strictly defined procedures that guarantee the consistent presence of the company in the business sector in which it operates.

The staff of **CANWAYS SHIPPING A.E.** operates in the field of environmental protection and has adopted the principles of optimization, efficiency, sustainability and respect for the environment.

For this reason, the Company invites its customers and external providers to support its efforts to reduce the environmental impact of its operations.

The main motivations for the adoption of the Quality and Environment Policy are:

- Promoting the improvement of the internal operating system.
- The acquisition of know-how for the most complete execution of the works and coverage of the needs and requirements of the clients.
- The transport and distribution of safe products that meet all the requirements of European and national legislation.
- The creation of a "channel" of external communication at all levels, in order to ensure on the one hand the clear recording of the requirements of third parties and the clear statement by the company of how to meet them and on the other hand the protection of the environment and the customer.
- The training and utilization of human resources.
- The prudent and rational use of natural resources, while minimizing the negative impact of its activities on the environment.
- Ensuring the optimal utilization of the Company's equipment and software.

In the context of a continuous improvement of the System, Management sets goals for quality and environment, that are reviewed annually according to their degree of implementation, new ones are approved or old ones are modified, depending on the company's performance and the new conditions in its field of business.

Through this Quality and Environmental Policy, the Management and the Personnel of the company are committed to:

- The continuous improvement of the efficiency of the Quality and Environmental Management System, by applying appropriate procedures for objective measurement and monitoring of the course of implementation of the objectives as well as the necessary actions to eliminate the causes that cause any deviations.
- Systematically monitoring and observance of compliance obligations relating to the environment, as well as other legal requirements related to its operation.



QUALITY AND ENVIRONMENTAL
POLICY
CODE: Q.E.POL.

EDITION:1ST
VALID SINCE: 08/01/2020
APPROVED BY: CEO

- Ensuring the performance of operations in accordance with compliance obligations.
- Systematically identifying, evaluating and controlling the environmental implications and risks, arising from its activities, including external providers and stakeholders
- Protecting the natural environment from harmful changes and degradation, caused by the operations of our company.
- The environmental protection, including pollution prevention, sustainable use of resources, mitigation and adaptation to climate change and the protection of biodiversity and ecosystems
- The minimization and rational management of its waste and the increase of materials to be recycled compared to those available for disposal.
- The continuous education and training of staff and their encouragement to active participation, on an individual and team level, in the field of operation, in order to fulfil the environmental objectives, to avoid environmental pollution, to preserve the natural resources and to ensure the improvement of the Quality and Environmental Management System
- The safe and effective management of all kinds of elements, data and information, as well as property that may come to its knowledge, when working with customers, their management exclusively by competent individuals, and their non-disclosure to third parties for any reason.
- The continuous effort to provide quality services with the ultimate goal of increasing customer satisfaction and improving competitiveness
- The systematic updating of the company with the most recent developments in the sector in which it operates or the activity of the company.
- Developing bonds based on harmonious cooperation with customers and suppliers, as well as expanding coverage of the Greek and international markets
- The continuous improvement of the quality of the services provided, the way of dealing with the environment as well as the Quality, Environment Management System itself, through the development of the evaluation of procedures and related indicators
- Promoting open dialogue and informing stakeholders in a spirit of honesty and mutual respect.
- The reasoned research for causes of problems and weaknesses, so as to identify and implement the necessary corrective and/or preventive actions in order to avoid their re-occurrence.
- The suitability of the facilities and the whole vehicle.
- The provision of resources at every level (human - material - financial) that will contribute to the continuous improvement of the System, so that all of CANWAYS SHIPPING S.A services to meet the requirements of our customers for safe procedure of transportations.
- Compliance with all legal requirements for the safe transport of food, throughout our supply chain services.

	<p>QUALITY AND ENVIRONMENTAL POLICY CODE: Q.E.POL.</p>	<p>EDITION:1ST VALID SINCE: 08/01/2020 APPROVED BY: CEO</p>
---	--	---

The Management of **CANWAYS SHIPPING S.A**, in collaboration with its executives ensures that the documented Information on Quality, Environment, Health and Safety at Work is communicated and fully understood by all its human resources, implemented and maintained at all levels of the organizational structure and in all its functions.

In addition, it asks external providers, as well as any other interested parties, to embrace its principles, guiding them to operate in accordance with them.

Finally, this policy is available to inform staff, customers, suppliers, and any interested parties.

THE C.E.O.

Konstantinos P. Alogakos



DATE: 08/01/2020

